

Contract No. 02CONB14
Amendment No. 1
between
King County, Washington and City of North Bend,
for
Institutional Network (I-Net) Services

This Amendment Number 1 ("Amendment") to the Institutional Network Services Agreement is between King County, Washington (hereinafter "County"), with its principal place of business at 401 5th Avenue, Suite 600, Seattle, WA and City of North Bend, with its principal place of business at 211 Main St., North Bend, WA, (hereinafter "Customer"), collectively the "Parties".

WHEREAS, County and Customer desire to modify the underlying Agreement to extend the term of the agreement until March 31st, 2020 and to update the agreement, as is necessary from time to time, with the latest service details;

NOW, THEREFORE, in consideration of the foregoing recital and the mutual covenants contained herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree to the foregoing as follows:

1. The contract term is hereby extended until March 31st, 2020
2. **DELETE** "Attachment A – Site(s) Covered Thru 3/31/2017" in its entirety and **REPLACE** with the following "Attachment A – Site(s) Covered Thru 3/31/2020, revised 7/13/2017".
3. **DELETE** "Attachment E - Key Persons" in its entirety and **REPLACE** with the following "Attachment E - Key Persons, revised 7/13/2017".
4. **DELETE** "Attachment M – Customer Access to I-NET SharePoint Site" in its entirety.
5. **DELETE** "Attachment N – Data Center Services Rate Card" in its entirety and **REPLACE** with the following "Attachment N – Data Center Services Rate Card, revised 7/13/2017".
6. **NO OTHER AMENDMENTS.** Except as provided herein, the Agreement shall remain unchanged and in full force and effect.

IN WITNESS, THEREOF, the Parties have executed this Amendment.

KING COUNTY	City of North Bend
Print Name: Darryl Hunt	Print Name: Ken Hearing
Signature:	Signature:
Title: I-NET Program Manager	Title: Mayor
Date:	Date:

Attachment A – Sites(s) Covered Thru 3/31/2020, revised 7/13/2017

All Site and contact data will be maintained by I-Net Operations. Customer Shall report changes in contact personnel or location data to I-Net management. The Contracted Site Services & Monthly Fees table below identifies Service Type and Bandwidth (Svc Type & BW), Site ID (number), Site Name, Site Address, City, Site Contact, CPE Device, Hub, Demarcation Point, and monthly cost for each Site covered under this Contract. I-Net owns all CPE devices installed at Customer Sites. See *Attachment G – Service Offerings* for a description of service offerings.

I-Net fiber is reserved for I-Net use only, to support delivery of I-Net services to the Sites specified below.

Service Offering Summary

1. Internet Bandwidth (IB)	2. Transport Bandwidth (TB)
3. Support Services - Platinum, Gold, Silver, Bronze	4. T1 Connection (T1)
5. Additional Internet Bandwidth (AIB)	6. Additional Transport Bandwidth (ATB)
7. Additional IPV4 Addresses (AIP)	8. Professional Services: Network Engineering Service (NES) Solution Architecture (SA) Project Management Service (PMS) Support Surcharge (SS)
9. Data Center Services (See Attachment O)	

Contracted Site Services & Monthly Fees-New Services Effective 7/1/2017

Svc Type & BW	Site ID	Site Name	Site Address	City	Site Contact	CPE Device	Hub	Demarcation Point	Monthly Fee
IB 100	2024	City of North Bend	126 E 4 th Street	North Bend	Dawn Masko		North Bend	Ethernet Converter	\$930.00
Gold Support	2024	City of North Bend	126 E 4 th Street	North Bend					\$0.00 **
**grandfathered rate									Total Monthly Recurring Fees \$930.00

Installation Costs (Non-Recurring)

Description		Cost	
CPE Fiber to PW Shop	One time cost	\$	
Build Fiber to Site	One Time cost		
Additional Services – No Site Visit Required	\$ 150 per hour	Per hour	\$00
Total Non-Recurring Costs			\$00

* Provision Fees include \$1,500 for ADVA FSP150CC 206V (1Gig) Hardware and \$400 for Provisioning Services. A quote for a FSP150CC XG210 (10Gig) hardware is available by request.

Attachment E - Key Persons, revised 7/13/2017

The Customer's Primary Contact and the Technical Contact listed below Shall have authority on behalf of the Customer to request and approve all of its network connections to other I-Net agencies or external agencies and to add, delete or modify services and Sites, including both cost and no-cost changes. The Primary and Technical Contacts are lead on all technology and troubleshooting issues regarding I-Net services.

All change requests must be submitted using *Appendix B - I-Net Connectivity Change Request Form* by either the Primary Contact or the Technical Contact. No changes will be made to the Customer's service configuration without approval from the Primary Contact or the Technical Contact and King County. URL to Change Request Form: <http://www.kingcounty.gov/inet>

The Customer's Finance Contact Shall be the primary contact for all invoicing and billing issues.

The Customer's Contracts Contact Shall be the primary contact for all contractual issues and contract changes/amendments.

The Customer's Site Access Contact Shall provide physical access for the County to the I-Net equipment at an individual Site. This contact is listed in *Attachment A - Site(s) Covered*.

The Customer Shall provide updated information to the County I-Net Management contact via email within five (5) business days should this contact information change. Contact information updates do not require an amendment via change order.

KING COUNTY	City of North Bend
I-Net Management Contact: Darryl Hunt, I-Net Business Manager 401 5th Avenue, Seattle, WA 98104, 7th Fl Phone: 206-263-7890 E-mail: darryl.hunt@kingcounty.gov	Primary Contact: Dawn Masko, Director 211 Main Ave. N, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
I- I-Net Technical Contact: Network Operations Center (NOC) 401 5th Avenue, Seattle, WA 98104, 7th Fl Phone: (206) 263-7000 Email: inetops@kingcounty.gov	Technical Contact: Steve Wood Phone: 425-864-0700 Curt Miller Phone: 425-864-0701 E-mail: it@northbendwa.gov
Invoicing/Payments: Ana Ma-Lee, Business and Finance Officer 401 5th Avenue, Seattle, WA 98104, 6th Fl Phone: 206-263-7894 E-mail: ana.ma-lee@kingcounty.gov	Finance Contact: Dawn Masko, Deputy City Administrator/Finance Director 211 Main Ave. N, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
Contracts/Amendments: Dominic Palo, IT Contracts Specialist 401 5th Avenue, Seattle, WA 98104, 6th Fl Phone: 206-477-9555 E-mail: Dominic.palo@kingcounty.gov	Contracts Contact: Dawn Masko, Deputy City Administrator/Finance Director 211 Main Ave. N, North Bend, WA 98045 Phone: 425-888-7630 E-mail: dmasko@northbendwa.gov
Data Center: Cedric Buchanan, Manager 3355 S. 120th Place, Tukwila, WA 98168 Phone: 206-263-5899 24x7 Phone: 206-263-8100 (Operations Team) E-mail: cbuchanan@kingcounty.gov	Help Desk Phone: E-mail: it@northbendwa.gov

Attachment N – Data Center Services Rate Card, revised 7/13/2017

Level 1 Monthly Pricing	Whole Cabinet *		Half Cabinet *
	Co-Location	\$898	\$498
	Remote Hands	\$1	\$1
	TOTAL	\$899	\$499

* For 1U cabinet pricing, contact the Data Center Manager at 206-263-8058.

Level 2 Monthly Pricing	Whole Cabinet *		Half Cabinet *
	Co-Location	\$898	\$498
	Smart Hands	\$101	\$101
	TOTAL	\$999	\$599

* For 1U cabinet pricing, contact the Data Center Manager at 206-263-8058.

Co-location:

- Segregated, secure state-of-the-art cabinets: locked, redundant power capable, hot/cold aisle contained within cabinet.
- Physical security designed to meet CJIS requirements: multiple layers of physical security, including “multi- Factor” access security, 7x24x365 security presence, 7x24x365 King County staff monitoring, and video surveillance cameras.

Remote Hands:

- Visual verification to assist remote troubleshooting efforts
- Racking and stacking equipment
- Swapping removable media (tapes, CDs, DVDs, etc.)
- Handling off-site storage requirements
- Labeling equipment or taking digital photos

Smart Hands:

- ~~Technical assistance and troubleshooting~~
- ~~Equipment installations and configurations~~
- ~~Interface card removal, installation and configuration~~
- ~~Testing media for continuity & proper signaling~~
- ~~Inventory of equipment~~
- ~~Power cycling: router, server, switch, soft boot~~
- ~~Adding, removing or verifying a demarcation~~
- ~~Moving equipment within your space and cabinets~~
- ~~Wiring services: moving, securing and terminating cables~~

Managed Systems Service	Standard Virtual Environment – pricing varies
	Cloud Partnerships (future)

Managed Systems Services:

- Segregation: physical separation of systems in secured cabinets; physical separation of networks.
- ~~Staffing Options: 7x24 staff environment~~
- Physical security designed to meet CJIS and HIPPA requirements, physical security model